# IN THE COURT OF APPEAL OF ZAMBIA HOLDEN AT LUSAKA

APPEAL NO. 238/2020

(Civil Jurisdiction)

BETWEEN:

AIRTEL HOLDINGS LIMITED

1ST APPELLANT

AIRTEL LIMITED

2<sup>ND</sup> APPELLANT

AIRTEL HIGH DEFINITION TELEVISION LIMITED

3RD APPELLANT

AND

PATENTS AND COMPANIES REGISTRATION

1ST RESPONDENT

**AGENCY** 

BHARTI AIRTEL DEVELOPERS FORUM LIMITED

2<sup>ND</sup> RESPONDENT

CORAM: CHASHI, SIAVWAPA AND BANDA-BOBO JJA

On 11th October and 6th December 2022

For the Appellants:

MR. P.G. KATUPISHA & MISS M. P.

NKUNIKA, BOTH OF MESSRS MILNER

AND PAUL LEGAL PRACTITIONERS

For the 1st Respondent:

MISS B.L. MUSOPELO SIANKUMO, IN-

HOUSE COUNSEL

For the 2<sup>nd</sup> Respondent:

MISS E. CHIBAMBO CHOMBA OF

MESSRS MANDO AND PASI ADVOCATES

# JUDGMENT

SIAVWAPA JA delivered the Judgment of the Court.

# Cases referred to:

Clarke v Sharp (1898) 15 RPC 14

 Trade Kings Limited v Unilever PLC, Cheesebrough ponds (Zambia) Limited, Lever Brothers (Private) Limited and Another (SCZ Judgment No 2 of 2000) (2002) ZMSC 9 (8th February 2002)

3 LA Group Limited v United States Polo Association, SCZ Appeal No. 06/2019

(2020) ZMSC 132

# Legislation referred to:

The Companies Act, Chapter 388 of the Laws of Zambia

#### 1.0 INTRODUCTION

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- 1.1 This appeal is against the Judgment of the Honourable Mrs. Justice P.K. Yangailo dated 31st January 2020.
- 1.2 By the said Judgment, the learned Judge found that the Registrar of Patents and Companies properly exercised his discretion to register the 2<sup>nd</sup> Respondent.
- 1.3 The learned Judge opined that the Appellant had not demonstrated that they had acquired any good will because they were not operational. The learned Judge was also of the view that the Appellants and the 2<sup>nd</sup> Respondent could operate in the same space without causing confusion to the public.

#### 2.0 BACKGROUND

2.1 Between 17<sup>th</sup> February and 3<sup>rd</sup> August, 2010, the 1<sup>st</sup> Respondent issued Registration Certificates to the Appellants as limited liability entities with the 1st Appellant being the holding Company to operate as a group in Zambia.

- 2.2. During or about the same period, the 2<sup>nd</sup> Respondent acquired the shares in Celtel Zambia and embarked upon the process of registering two Companies in Zambia namely; Airtel Networks Zambia Limited and Airtel Money Limited.
- 2.3 In light of the above stated processes by the 2<sup>nd</sup> Respondent, the Appellants were apprehensive that registering the said two companies would cause confusion to the public because of the inclusion of the word "Airtel" in the proposed companies, which word is prominent in the Appellants.

#### 3.0 ACTION BEFORE THE HIGH COURT

- 3.1 On 10<sup>th</sup> November 2010, the Appellants filed a writ of summons and a statement of claim in the High Court, against the Respondents containing the following claims;
  - (i) An order that the Plaintiffs are the only duly registered companies in Zambia entitled to operate under and use the name Airtel as part of a group of companies.
  - (ii) An order that the 1<sup>st</sup> Defendant be prohibited from registering another Company in Zambia bearing the name Airtel Networks Zambia Limited or Airtel Money Limited or other such similar name to that of the Plaintiffs.

- (iii) An order of injunction restraining the Defendants and each one of them whether by themselves, their servants, agents or whosoever from either registering or attempting to register or using in any way in Zambia the name Airtel Networks Zambia Limited or Airtel Money Limited or such other name similar to that of the Plaintiffs until determination of this matter or until further notice of the Court.
- (iv) Any other relief the Court may deem fit
- (v) Costs

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- 3.2 At the hearing, the main arguments by the Appellants were that the 2<sup>nd</sup> Appellant was registered earlier than the 2<sup>nd</sup> Respondent and that the confusion created by the registration of the other Company was brought to the fore when a parcel intended for the Appellants was delivered at the premises of the 2<sup>nd</sup> Respondent because of similarity in names.
- 3.3. The only witness for the defendants was from the 1st Respondent's Inspector of Companies whose duties included approving company names.
- 3.4 His evidence in the main was that there was no confusion between the Appellants and the 2<sup>nd</sup> Respondent even if they all carry the word "Airtel" in their registered names. He premised

his argument on the fact that the word "Airtel" in the names of the Companies had other accompanying words.

### 4.0 THE APPEAL

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- 4.1 As stated in the introduction, the learned Judge dismissed all the claims in the statement of claim. The Appellants were displeased by the Judgment and filed their Notice and Memorandum of Appeal on 23<sup>rd</sup> July 2020.
- 4.2 The Memorandum of Appeal contains four grounds of appeal set out as follows;
  - 1. The learned trial Judge misdirected herself when she held that the Registrar properly used his discretion in allowing the registration of the 2<sup>nd</sup> Respondent whose name includes "Airtel". The trial Judge further misdirected herself when she held that the Appellants and the 2<sup>nd</sup> Respondent are all entitled to operate and use the name "Airtel" in Zambia in their respective company names as was registered by the 1<sup>st</sup> Respondent.
  - 2. The learned trial Judge misdirected herself when she held that the Appellants' evidence shows that they are not operational and have not had any viable transactions to suggest that they have developed sufficient good will to warrant the deregistration of the 2<sup>nd</sup> Respondent when the evidence on record showed otherwise.

- 3. The learned trial Judge misdirected herself when she held that the Appellants had failed to show that there has been any confusion created by the registration of the 2<sup>nd</sup> Respondent by the 1<sup>st</sup> Respondent when sufficient evidence of such confusion was presented to the Court.
- 4. The learned trial Judge misdirected herself when she held that there is no merit in the Appellants' claim demanding the Registrar to de-register the 2<sup>nd</sup> Respondent Company.

#### 5.0 ARGUMENTS IN SUPPORT

- 5.1 In their arguments in support of the grounds of appeal, the Appellants have largely relied on sections 37(3) and 41(i) of the now repealed Companies Act Chapter 388 of the Laws of Zambia under which the Appellants and the 2<sup>nd</sup> Respondent were registered.
- 5.2 Both sections gave the 1<sup>st</sup> Respondent, through its Registrar, mandatory power not to register a name of a Company if in the Registrar's opinion the name was likely to cause confusion or was undesirable or to change such Company's name.
- 5.3 It is the Appellants' view that the 2<sup>nd</sup> Respondent's name was caught up by the two sections as it caused confusion demonstrated by the delivery of a parcel from Switzerland addressed to the Appellants at the 2<sup>nd</sup> Respondent's business address.

- 5.4 The Appellants also cited several authorities defining "good will" to argue that the Appellants had in fact, been operational and built good will as opposed to the learned Judge's findings to the contrary in her Judgment.
- 5.5 In their closing arguments, the Appellants make the point that their claim for the de-registration of the 2<sup>nd</sup> Respondent had merit based on the powers vested in the Registrar by section 41(1) of the repealed Companies Act and given that the Appellants were registered earlier than the 2<sup>nd</sup> Respondent.

#### 6.0 1<sup>ST</sup> RESPONDENT'S ARGUMENTS

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- 6.1 The 1st Respondent filed its heads of argument on 24th December, 2012, by which it endorsed the findings of facts by the learned Judge.
- 6.2 The gist of the argument in ground one is that the Registrar, was satisfied that the use of the word "Airtel in combination with other words created distinctive characteristics that would not cause confusion to the customers. Further, that the Appellants have no monopoly of the use of the word "Airtel because it is not their registered trade mark while the 2<sup>nd</sup> Respondent registered it as its trade mark in India.

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# 7.0 2ND RESPONDENT'S ARGUMENTS

- 7.1 The arguments proffered by the 2<sup>nd</sup> Respondent in ground one are not materially different from those advanced by the 1<sup>st</sup> Respondent, we will therefore, not be repetitive.
- 7.2 In ground two, the argument advanced is that in the absence of a registered trade mark, the Appellants placed reliance on the doctrine of "Passing-off" which allows a plaintiff to protect the goodwill of its business. However, just like the 1<sup>st</sup> Respondent, the 2<sup>nd</sup> respondent has argued that the Appellants failed to prove the basis of their claim of goodwill
- 7.3 The 2<sup>nd</sup> Respondent argued grounds three and four together to the effect that the case of <u>Clarke v Sharp</u><sup>1</sup> relied upon by the Appellants dealt with trade-marks which is not the case with the Appellants who did not register "Airtel" as a trade-mark.
- 7.4 As regards the learned Judge's findings of fact that the registration of the 2<sup>nd</sup> respondent caused confusion, it is argued that the findings cannot be reversed by the appellate Court because PW1, in cross-examination admitted that he had no proof that the Appellants were operational at the time.

#### 8.0 ANALYSIS AND DECISION

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8.1 At the centre of the dispute in this appeal is the question whether or not the Registrar exercised his authority properly

pursuant to section 37(3) of the repealed Companies Act Chapter 388 of the Laws of Zambia. We will therefore, not base our analysis and decision on the specific grounds of appeal as set out in the Memorandum of Appeal.

# 8.2 Section 37(3) provided as follows;

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"The Registrar shall not register as the name of a company <u>a name</u> which in his opinion is likely to cause confusion or is otherwise undesirable" (emphasis ours).

- 8.3 The above section is clearly couched in express mandatory terms prohibiting the Registrar from registering as a name of a company. This prohibition is however, dependent upon the Registrar's opinion that the name is either likely to cause confusion or it is undesirable.
- 8.4 The basis upon which the Registrar was to form his opinion in this case was the inclusion of the word "Airtel" in the 2<sup>nd</sup> Respondent's name. In forming the opinion on the two factors, the Registrar was required to use his objective judgment given the other words used together with the word "Airtel" by the parties and their scope of business.
- 8.5 The issues in the Court below were whether the Appellants had exclusive rights to the use of the word "Airtel" and whether its use in combination with other words was likely to cause

confusion in the market. The learned Judge answered both questions in the negative.

- 8.6 In making the above findings, the learned Judge considered the doctrine of pass off which protects a business against use of title or appearance by another entity that would lead the public to believe they are dealing with the claiming party thereby causing injury to the claiming party's business.
- 8.7 The learned Judge was of the view that the Appellants had not been in viable business operations thereby accruing no goodwill. The learned Judge also found that confusion had not been established by evidence.

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- 8.8 In our considered view, and based on the evidence before her, the learned Judge could not have arrived at a different conclusion. The Registrar acted within the powers conferred on him by the Act to form the opinion that registering the 2<sup>nd</sup> Respondent was not likely to cause confusion and neither was it undesirable.
- 8.9 The only basis upon which the Registrar's decision could be overturned by the trial Court is if the appellants had provided sufficient evidence that in fact, contrary to the Registrar's opinion, confusion had arisen in the market or that the customers had been deceived.

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- 8.9 The only basis upon which the Registrar's decision could be overturned by the trial Court is if the appellants had provided sufficient evidence that in fact, contrary to the Registrar's opinion, confusion had arisen in the market or that the customers had been deceived.

- 8.14 We wish to acknowledge at the outset that the LA Case, just like the Clarke case, is somewhat dissimilar to the appeal before us in that while the former dealt with the Registration of Trade Marks, the latter deals with the Registration of Company names.
- 8.15 The similarities we wish to draw from the two cases are that they both speak to the element of goodwill and likelihood of confusion by the Market (public). In dealing with the issue of similarity, the Supreme Court stated as follows at J32;

"We agree with this argument as the two marks cannot be easily told apart visually".

- 8.16 In applying the same reasoning as did the Supreme Court, we pose the question; can the same be said of the names of the Appellants and the 2<sup>nd</sup> Respondent?
- 8.17 We think the question ought to be answered in the negative for the reasons stated earlier namely; that the names only have one element in common, the word "Airtel". The said word does not occur in isolation but in combination with other words capable of creating a distinction rather than confusion in the public.
- 8.18 The argument about the letter from Switzerland that is said to have been delivered to the address of the 2<sup>nd</sup> Respondent by DHL does not provide sufficient evidence of confusion. This is in light of the fact that the said letter was neither produced nor

was any witness from DHL called to testify to that effect. The learned Judge was therefore, on firm ground to find that there was insufficient evidence of confusion.

# 9.0 CONCLUSION

9.1 From the analysis we have rendered above, we find no merit in the appeal and dismiss it accordingly with costs to be taxed in default of agreement.

J. CHASHI
COURT OF APPEAL JUDGE

M. J. SIAVWAPA

COURT OF APPEAL JUDGE

A.M. BANDA-BOBO
COURT OF APPEAL JUDGE